

BUSINESS OPTIONS	PRICE
MISCELLANEOUS CHARGES	
Business Installations	\$150.00
Voice Expedite Fee Per Install	\$500.00
Voice After Hours Installation Fee (after 5pm)****	\$150.00
Transfers	\$25.00
Non-Pay Reconnect	\$35.00
Service Upgrade (office)	FREE
Service Activation Fee	\$35.00
Service Trip Charge	\$35.00 (+ time and material)
After Hours Support Fee**	\$130.00***
After Hours Hourly Fee	\$60.00
Rural Territory Customer Fee	\$4.15/month
Extended Rural Territory Customer Fee	\$10/month
(any fee may be waived as part of a promotional activity or upon discretion of WU)	
MISCELLANEOUS EQUIPMENT FEES	
Coaxial 6 ft. jumper	\$5.00
Coaxial jumper over 6 ft.	\$6.00 + \$.15/ft
Cat. 5 jumper 6 ft.	\$5.00
Cat 5 jumper over 6 ft.	\$6.00 + \$.15/ft
8 Hour ONT Battery Backup	\$50.00
24 Hour ONT Battery Backup	\$75.00

UNRETURNED/DAMAGED EQUIPMENT	(replacement cost)
Remote Control	\$15.00
HD Set Top Box	\$200.00
ONT	\$300.00
HDMI Cable 6 ft.	\$10.00
HDMI Cable 15 ft.	\$20.00
Ethernet Over Power Line Converter	\$25.00 each
Media Over Cable Converter	\$150.00
8-Port Ethernet Switch	\$30.00
Ethernet WiFi Extender	\$175.00
8 Hour ONT Battery Backup	\$50.00
24 Hour ONT Battery Backup	\$75.00
METRO ETHERNET SERVICES	
100 Mb Point-To-Point	\$199.95
500 Mb Point-To-Point	\$399.95
1 Gb Point-To-Point	\$599.95
Interconnect Surcharge*	\$200.00
10 Gb Transport	\$899.95 +equip cost
10 Gb Point-To-Point	Call 319-559-2000
Multi-Point Connections	Call 319-559-2000

*additional charge to metro Ethernet Services for connections outside of Waverly Utilities' Service Territory

** If the problem is determined to be with customer's equipment or technology; after hours is considered between 5:00pm and 8:00am, Monday-Sunday.

*** Plus hourly fee if more than 2 hours

*** Any installation after 5pm will be subject to an hourly charge.