

BUSINESS OPTIONS	PRICE
ANTIVIRUS & PC SUPPORT	
Antivirus for 1 PC and 1 mobile device	FREE
Desktop Protect (1 PC or laptop)	\$4.95/month
Mobile Protect	\$1.95/month
Protect Plus (4 additional devices)	\$9.95/month
ONT Uninterruptable Power Supply	\$3.95/month
MISCELLANEOUS CHARGES	
Business Installations	\$150.00
Expedite Fee Per Install (phone only)	\$500.00
After Hours Installation Fee (phone only)	\$150.00
Transfers	\$25.00
Non-Pay Reconnect	\$35.00
Service Upgrade (office)	FREE
Service Trip Charge	\$35.00
Overhead to Underground Drop Conversion	Material Costs
After Hours Support Fee**	\$130.00***
After Hours Hourly Fee	\$60.00
(any fee may be waived as part of a promotional activity or upon discretion of WU)	
MISCELLANEOUS EQUIPMENT FEES	
Coaxial 6 ft. jumper	\$5.00
Coaxial jumper over 6 ft.	\$6.00 + \$.15/ft

Cat. 5 jumper 6 ft.	\$5.00
Cat 5 jumper over 6 ft.	\$6.00 + \$.15/ft
HDMI Cable 6 ft.	\$10.00
HDMI Cable 15 ft.	\$20.00
UNRETURNED/DAMAGED EQUIPMENT	(replacement cost)
Remote Control	\$15.00
HD Set Top Box	\$200.00
ONT	\$300.00
ONT Battery	\$50.00
Ethernet Over Power Line Converter	\$25.00 each
Media Over Cable Converter	\$150.00
8-Port Ethernet Switch	\$30.00
Ethernet WiFi Extender	\$175.00
METRO ETHERNET SERVICES	
100 MB Point-To-Point	\$199.95
500 MB Point-To-Point	\$399.95
1 GB Point-To-Point	\$599.95
Interconnect Surcharge*	\$200.00
10 GB Point-To-Point	Call 319-559-2000
Multi-Point Connections	Call 319-559-2000

*additional charge to metro Ethernet Services for connections outside of Waverly Utilities' Service Territory

** If the problem is determined to be with customer's equipment or technology; after hours is considered between 8:00pm and 8:00am, Monday-Sunday.

*** Plus hourly fee if more than 2 hours