

RESIDENTIAL OPTIONS	PRICE
ANTIVIRUS & PC SUPPORT	
Antivirus for 1 PC and 1 mobile device	FREE
Desktop Protect (1 PC or laptop)	\$4.95/month
Mobile Protect	\$1.95/month
Protect Plus (4 additional devices)	\$9.95/month
ONT Uninterruptable Power Supply	\$3.95/month
MISCELLANEOUS CHARGES	
Residential Installations	\$100.00
Transfers	\$25.00
Non-Pay Reconnect	\$35.00 + time and material
Service Upgrade (office)	FREE
Service Trip Charge	\$35.00
Rural Internet and/or Cable TV Fee (WU electric customers)	\$4.15/month
After Hours Support Fee*	\$130.00**
After Hours Hourly Fee	\$60.00
(any fee may be waived as part of a promotional activity or upon discretion of WU)	
MISCELLANEOUS EQUIPMENT FEES	
Coaxial 6 ft. jumper	\$5.00
Coaxial jumper over 6 ft.	\$6.00 + \$.15/ft
Cat. 5 jumper 6 ft.	\$5.00
Cat 5 jumper over 6 ft.	\$6.00 + \$.15/ft

HDMI Cable 6 ft.	\$10.00
HDMI Cable 15 ft.	\$20.00
UNRETURNED/DAMAGED EQUIPMENT	(replacement cost)
Remote Control	\$15.00
HD Set Top Box	\$200.00
ONT	\$300.00
ONT Battery	\$50.00
Ethernet Over Power Line Converter	\$25.00 each
Media Over Cable Converter	\$150.00
8 Port Ethernet Switch	\$30.00
Ethernet WiFi Extender	\$175.00

* If the problem is determined to be with customer's equipment or technology; after hours is considered between 8:00pm and 8:00am, Monday-Sunday.

** Plus hourly fee if more than 2 hours