

COMMERCIAL

MISCELLANEOUS SERVICES, CHARGES & OTHER FEES

Additional charges billed on top of monthly cable charges (less any applicable double or triple play discounts). Disclosure as required per FCC Television Viewer Protection Act.

- Urban Customers - 5% state sales tax, 1% local option sales tax, and 5% city franchise fees.
- Rural Customers - 5% state sales tax, 1% local option sales tax, and \$4.15 rural network fee.
- Extended Territory Customers - 5% state sales tax, 1% local option sales tax, and \$10.00 fiber line extension fee.

BUSINESS OPTIONS	PRICE
MISCELLANEOUS CHARGES	
Business Installations	\$150.00
Business Voice Expedite Fee Per Install	\$500.00
Business Voice After Hours Installation Fee (after 4:30pm)****	\$150.00
Transfers	\$35.00
Non-Pay Reconnect	\$35.00
Service Upgrade (office)	\$35.00
Service Activation Fee	\$35.00
Service Trip Charge	\$50.00 (+ time and material)
After Hours Support Fee**	\$130.00***
After Hours Hourly Fee	\$80.00
Rural Territory Customer Fee (internet, phone)	\$5.00/month
Fiber Line Extension Fee (for customers outside WU electric territory)	\$5.00/month
(any fee may be waived as part of a promotional activity or upon discretion of WU)	

BUSINESS OPTIONS	PRICE
MISCELLANEOUS EQUIPMENT FEES	
Fiber optic cables, coaxial cables, unshielded twisted pair (UTP) category 6, and HDMI cables	Billed at current cost + 10% restocking fee
UNRETURNED/DAMAGED EQUIPMENT	
Optical network terminals, set top boxes, remote controls, media over cable converters, ethernet switches, and WiFi extenders lost or damaged	Billed at current cost + 10% restocking fee
METRO ETHERNET SERVICES[^]	
50 Mb Point-to-Point	\$99.95
100 Mb Point-To-Point	\$199.95
500 Mb Point-To-Point	\$399.95
1 Gb Point-To-Point	\$599.95
Interconnect Surcharge*	\$100.00
10 Gb Transport	\$899.95 +equip cost
10 Gb Point-To-Point	Call 319-559-2000
Multi-Point Connections	Call 319-559-2000
1-10 Metro Ethernet Sites	\$15.00
11+ Metro Ethernet Sites	\$10.00

*additional charge to metro Ethernet Services for connections outside of Waverly Utilities' Service Territory

** If the problem is determined to be with customer's equipment or technology; after hours is considered between 4:30pm and 8:00am, Monday-Sunday.

*** Plus hourly fee if more than 2 hours

**** Installs will be scheduled between 8:00 AM and 4:30 PM. Any installations requested that extend past 4:30 PM will be subject to an hourly charge

[^] Site fees apply for 2+ locations