

RESIDENTIAL

MISCELLANEOUS SERVICES, CHARGES & OTHER FEES

Additional charges billed on top of monthly cable charges (less any applicable double or triple play discounts). Disclosure as required per FCC Television Viewer Protection Act.

- Urban Customers - 5% state sales tax, 1% local option sales tax, and 5% city franchise fees.
- Rural Customers - 5% state sales tax, 1% local option sales tax, and \$5.00 rural network fee.
- Extended Territory Customers - 5% state sales tax, 1% local option sales tax, and \$5.00 fiber line extension fee.

RESIDENTIAL OPTIONS	PRICE
MISCELLANEOUS CHARGES	
Residential Installations	\$100.00
Transfers	\$35.00
Non-Pay Reconnect	\$35.00
Service Upgrade (office)	NO CHARGE
Service Activation Fee	\$35.00
Service Trip Charge	\$50.00 (+ time and material)
Rural Internet and/or Cable TV Fee (WU electric customers)	\$5.00/month
Fiber Line Extension Fee	\$5.00/month
After Hours Support Fee*	\$130.00**
After Hours Hourly Fee	\$80.00
(any fee may be waived as part of a promotional activity or upon discretion of WU)	
MISCELLANEOUS EQUIPMENT FEES	
Coaxial 6 ft. jumper	\$5.00
Coaxial jumper over 6 ft.	\$6.00 + \$.15/ft

RESIDENTIAL OPTIONS	PRICE
Cat. 5 jumper 6 ft.	\$5.00
Cat 5 jumper over 6 ft.	\$6.00 + \$.15/ft
HDMI Cable 6 ft.	\$10.00
HDMI Cable 15 ft.	\$20.00
8 Hour ONT Battery Backup	\$95.00
24 Hour ONT Battery Backup	\$202.00
UNRETURNED/DAMAGED EQUIPMENT	(replacement cost)
Remote Control	\$15.00
HD Set Top Box	\$175.00
ONT - GigaCenter	\$250.00
ONT – GigaSpire	\$286.00
ONT - GigaPoint	\$110.00
Media Over Cable Converter	\$50.00
8 Port Ethernet Switch	\$30.00
Ethernet WiFi Extender	\$100.00

* If the problem is determined to be with customer's equipment or technology; after hours is considered between 4:30pm and 8:00am, Monday-Sunday.

** Plus hourly fee if more than 2 hours