



Waverly
Utilities

theConnection

Powering the color of life

2021 | Q4



At a Glance

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You Can Support Trees Forever

Trees Forever began in 1991 as an effort by Waverly Utilities to promote trees for energy efficiency. Waverly Utilities provides \$10,000 in annual financial support to Trees Forever. Waverly Trees Forever, in cooperation with Waverly Leisure Services Department and Waverly-Shell Rock School Science Club, pursues grants and accepts donations and memorials.

Over the past years, every city park and school in Waverly has benefited from Waverly Trees Forever. Projects include the

Golf Course, Cemetery, Bremwood, Bartels Lutheran Home, Wartburg College, many streets and boulevards, as well as several other non-public areas.

You can continue this effort of beautifying Waverly by supporting Trees Forever as well! Follow them on Facebook at @waverlytreesforever for upcoming opportunities or contact waverlytreesforever@gmail.com.

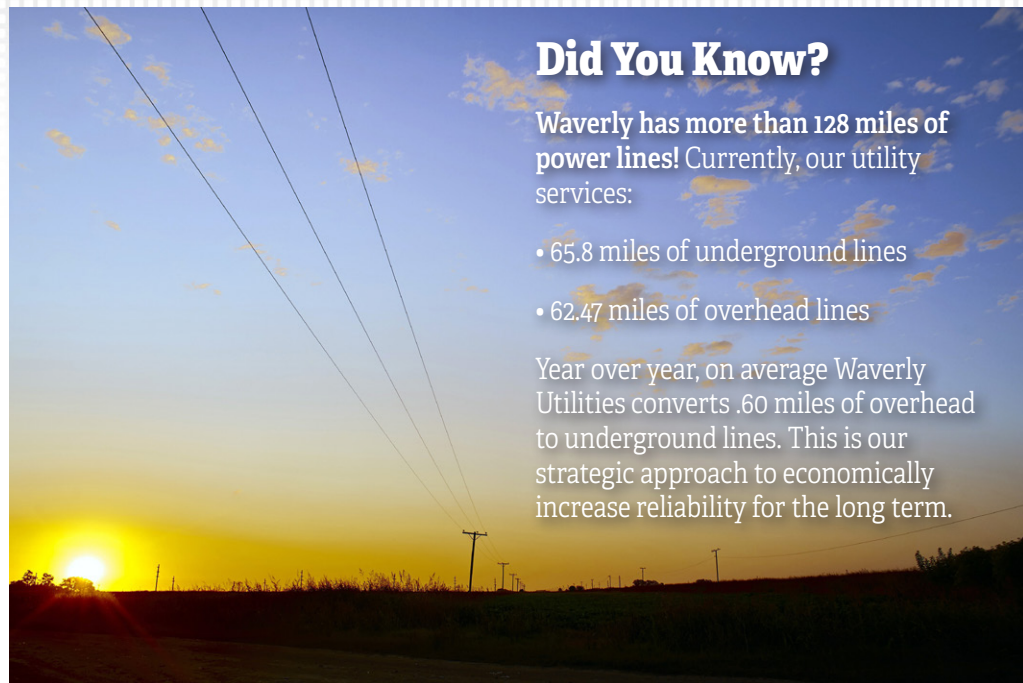


2022 Rates Set

“After four years of being revenue neutral, the Waverly Utilities Board of Trustees, during the November 9, 2021 board meeting, approved a modest 3% rate increase for 2022 due mainly to inflationary pressures,” stated CEO Darrel Wenzel. “The average residential customer will see a \$2.73 increase to their monthly usage charge. The effect of the increase on each customer’s bill will vary depending on the month, the weather, and the extent of usage.”

A rate modification will also adjust the current fixed customer charge by \$0.60. The customer charge is a fixed monthly charge that does not fluctuate with usage or consumption. This fee is intended to recover the fixed costs of the utility (such as maintaining the distribution lines, transformers, meters and bill coordination) that is not included in the usage charge.

You may obtain a written explanation of all current rate schedules at www.waverlyutilities.com or by contacting our office in person or by phone at 319-559-2000.



Did You Know?

Waverly has more than 128 miles of power lines! Currently, our utility services:

- 65.8 miles of underground lines
- 62.47 miles of overhead lines

Year over year, on average Waverly Utilities converts .60 miles of overhead to underground lines. This is our strategic approach to economically increase reliability for the long term.

Auto Pay Rewards



Congrats to **Greg Wessel**, who won a \$25 bill credit for signing up for our Electronic Billing program! Congrats also to **Darin Gaede**, who won a \$50 bill credit for signing up for both Electronic Billing AND Auto Pay!

Want to win too? It's easy! Give us a call and we can help you get signed up. No stress, no deadlines – just set it and forget it. And each quarter in 2022, we'll be drawing lucky winners for \$25 or \$50 bill credits!

Happy Retirement, Cheryl!

Cheryl Bergman was the accounting specialist for the last four years with Waverly Utilities. We wish you a well-deserved retirement and lots of new adventures!



Waverly Utilities donated labor to the Waverly Health Center to relocate their electric service during their recent expansion. WU is proud to support WHC's expansion and its economic development contributions to the Waverly community.



Board Member Spotlight **John Baber**

Career Experience: I worked for 35 years in State Law Enforcement. I also drove the school bus for Waverly-Shell Rock and Janesville school systems. I currently teach at Hawkeye Community College.

Community Involvement: Although my work schedule took up most of my time, I did find time to be one of the first boys' soccer coaches and also coached my daughter's softball teams.



John Baber,
Waverly Utilities
Board of Trustees

Family and Hobbies: I've been married 38 years to my wife, Karen. We have three children: Jacob, Sara and Katherine, two of which live in the metro area and one that lives near Ames. We also have two grandsons. My

hobbies include my dog Nedra walking me in all kinds of weather - the colder the better for her! I also enjoy wildlife photography, taking the grandsons to the movies, playing cards with friends and traveling.

Goals as a Waverly Utilities Trustee: One of my goals is to make sure the public understands federal elections do have an impact on our ability to provide reasonable rates to our customers.

Charging Forward

New EV charging station UPDATE:



In November 2020, Waverly Utilities (WU) put into service the first Level II Electric Vehicle (EV) public charging station in Waverly. The EV charging station was funded at 90% by a grant through the Iowa Volkswagen Settlement Environmental Mitigation Trust (IVSEMT). The remaining funds in the amount of \$1,387.08 to complete the project were the responsibility of WU.

After one year of operation, WU's EV charging station has:

- Sold 2,528 kWh
- Provided 119 charging sessions to EV vehicles
- Provided \$365.28 in net revenue to WU
- Avoided 1,717kg greenhouse gas emissions, which is equivalent to planting 44 trees and letting them grow for 10 years

Third-Party Collection Notice

Waverly Utilities will turn over customer accounts which are proven to be delinquent to a third party collection agency. Currently, Waverly Utilities utilizes Credit Bureau Services of Iowa.

Add a "PS" TO HELP A NEIGHBOR



"PS" is Project Share – a program that assists needy households in paying their winter energy bills. You can help this effort by adding a regular Project Share contribution to your utility payment, or by making a direct donation to Project Share. These funds are distributed to your neighbors in need.

Northeast Iowa Community Action carefully identifies those residents who qualify, and a local committee oversees Project Share to guarantee that all contributions are handled equitably and efficiently.

Adding a "PS" – a Project Share contribution to your utility payment each month is a simple way to share some warmth with those who need it.



Mail this form to:
Waverly Utilities
1002 Adams Parkway
Waverly, IA 50677

Yes, I'd like to help a neighbor with a tax-deductible contribution to Project Share.

Name _____

Address _____

City _____ Phone _____

I will contribute \$ _____ per month to Project Share. I understand this amount will be billed to my monthly.

I have enclosed \$ _____ donation to Project Share.

319-559-2000
waverlyutilities.com

NOTICE OF PROCEDURE FOR REQUESTING INFORMATION FROM OR REGISTERING COMPLAINTS WITH WAVERLY UTILITIES

Persons desiring to request information from or register complaints with Waverly Utilities may do so by contacting:

Waverly Utilities
1002 Adams Parkway
Waverly, IA 50677
319.559.2000

If the utility has not been able to help you with your problem, you may contact the Iowa Utilities Board toll free at 1.877.565.4450. You may also write the Iowa Utilities Board at 1375 E. Court Ave., Room 69, Des Moines, IA 50319-0069, or by e-mail at customer@iub.iowa.gov.

Channel Changes

DIY (Channel 113) is switching to Magnolia Network on January 5, 2022



MAGNOLIA NETWORK



NBCU has announced that they will discontinue NBCU Sports Network (Channel 40) on December 31, 2021

Behind the Scenes

Erin Frahm, Accounting Specialist

Where is your hometown? My hometown is Gowrie, Iowa. I have lived in the Cedar Valley area for approximately 10 years.

Where did you attend college? I attended Iowa Central Community College, then Ft. Hays State University where I received my Bachelor's degree, and then my Master's degree in Business Administration at the University of Northern Iowa.

What did you do previously? My previous employment includes working for Hawkeye Community College as a Payroll Specialist, and

the University of Northern Iowa as Budget/Accounts Supervisor in the Camp Adventure Study Abroad Program. Before relocating to the Cedar Valley area, I was a District Office Manager/Board Secretary for a K-12 school district.

What does your position entail? Some of my duties in the Accounting Specialist position involve reconciliation of general ledger and



financial statements, bimonthly payroll processing, customer auto pay program, and assets/monthly depreciation.

When did you start at Waverly Utilities? This month!

Tell us a little about yourself. I am married and have two daughters, ages 19 and 17. One is a freshman at UNI, and one a junior at Dike-New Hartford. My husband, Jerrod, is a Control Room Operator for Cedar Falls Utilities. Growing up, I was always around the telecommunications field as my father is a CEO in a central Iowa Cooperative Telephone Association. In my spare time, I enjoy reading, golfing, and bowling.

1002 Adams Parkway
Waverly, Iowa 50677



On The Lines



Bucky the Beaver didn't mess around! The base of the tree he chewed down on November 10th was at least 11" at the base. Bucky's handiwork caused approximately 40 customers to be offline for a short amount of time while our reliable line crew restored their power.



Board of Trustees

Chairman, Bob Buckingham

Vice Chair, Emily Neuendorf

Trustee, John Baber

Trustee, Bob Brunkhorst

Trustee, Jes Kettleon

Board meetings are held the second Tuesday of each month at 1:00 p.m. at Waverly Utilities, but may be subject to change. Please call ahead to verify schedules. They are open to the public and all are welcome.

